

INFORMATION TECHNOLOGY EXECUTIVE

SUMMARY

Drive enterprise performance, value, and rapid business growth through technology, business, and organization transformations.

- Enable early stage, small and larger businesses to achieve business goals by leading digital transformation initiatives, automating manual business processes to increase productivity and efficiency.
- Lead strategy, architecture, planning, design, and implementation of new technology initiatives in collaboration with management and users by learning business issues and delivering solutions that drive sustainable growth.
- Transform IT team from technology to service focused, Change user perception of IT to enabler and trusted partner. Improve user technology confidence and competence by personal training.
- Enhance management decision effectiveness by developing predictive business analytics, enabling business agility to meet customer expectations and regulatory requirements using data-driven approach.
- Build, lead and retain high-performing technology teams under ambiguous business conditions in a tight labor market.
- Design and implement complete technology ecosystems, platforms, and stacks; develop all standards, processes, and procedures with comprehensive documentation; ensure security, minimize risk and achieve compliance.

SKILLS AND COMPETENCIES

**Business/IT Strategy & Architecture · Process Re-Engineering · Business/Technology Transformation
Organizational Rationalization/Optimization · Program/Project Management · Team Build/Lead/Mentor
Change Management · Infrastructure Implementation/Management · Applications Development
IT Services/Change Management · Targeted Market Analysis/Product Development
Risk Management · Security · Regulatory Compliance · Vendor Management · Quality Assurance**

PROFESSIONAL EXPERIENCE

LegaSystems, Hartford, CT Practice Manager Management and Virtualization **July 2014 to Present**
Enterprise technical solution provider specializing in business productivity Transformations.

Practice Manager

Hired to solve complex business productivity problem by running Technology/Business Transformation:

Practice Manager – Running Practice as a separate entity

- Defines overall practice strategy.
- Create new capabilities and identify growth opportunities.
- Hire and manage personnel.
- Running practice P&L.
- Enabled clients to transform operating models, change business processes, enhance customer intimacy, and improve market differentiation through technology solutions that delivered rapid investment returns.
- Educating community and client in IT Technology latest trends (Passioned).

State of Connecticut Criminal Justice Information System (CJIS)

- Improved productivity and efficiency for 13,000 State of Connecticut Criminal Justice Community, State Police, local law enforcement, and other state criminal justice organizations by implementing an Identity Management solution. Accomplishments included:
 - Enabled logon with single automated user enrollment system and self-service password portals

- Reduced enterprise risk and improved security by automating user access approval.
- Built business case and won sponsorship for first ever automated user enrollment Identity Management system for State of CT CJIS Community
- Reduced risk of data loss and business interruption by designing, architecting, planning, and leading implementation of State of CT\CJIS Enterprise Backup system.

Global Energy Azerbaijan, Baku, Azerbaijan

September 2007 to July 2014

Largest foreign onshore oil producer in Azerbaijan.

IT Director/CIO – Binagadi Oil Company/GEA

Recruited internally lead digital transformation, build new technology ecosystem, and organize new IT department to enable business operation and growth. Recruited and directed the team that constantly grew to support 3,000+ users.

- Developed and led company IT Business Innovation strategy and short/long term plans, Improve IT spend effectiveness by reorganizing budget. Shadowed users to learn business processes, issues, and challenges.
- Improved management IT decision effectiveness by establishing performance metrics and SLAs; negotiated all measurement criteria.
- Designed and implemented technology infrastructure, storage, disaster recovery, and network services; created all policies, procedures, standards, and documentation essential to 24/7/365 IT operations.
- Re-engineered finance, procurement, and contracts approval processes to improve productivity, including:
 - Automated all material requests, approvals, orders, and receiving; replaced manual processes with the document management system, reducing order processing time.
 - Upgraded legacy and manual accounting and finance systems to the new state-of-the-art systems, improving productivity and efficiency.
 - Minimized contract financial risk and errors by automating the manual approval process.
 - Improved IT spending effectiveness.
 - Achieved significant cost and paper savings.
 - Reduced labor costs.
 - Enabled business and cultural change during ongoing business ambiguity.
- Established IT department as a customer-focused service provider by building user awareness of IT complexities, capabilities, and services. Conducted user training personally to win support in change averse culture.
- Accelerated oil exploration process and geological prediction, drilling effectiveness by automating and centralizing drilling rig control to near real-time, in collaboration with geologists, oil exploration engineers, and rig workers. Benefits included:
 - Enabled management to predict oil and water yield and determine critical oil temperatures for each oil well.
 - Optimized Geological map processing and interpretation workflows which optimized oil rigs placement, reduced exploration time, achieved cost savings and improved production.
- Enhanced IT spending effectiveness and eliminated surplus materials by implementing Electronic Management System to automatically restock IT peripherals, printer cartridges, keyboards, cables, monitors, etc., by negotiating vendor contract to improve stock visibility, outsource the management, and use JIT resupply concepts.
- Implemented a new VoIP phone system, centralizing communication and improving efficiency between corporate office, remote drilling sites, and operating locations.
- Improved customer satisfaction by optimizing and standardizing IT business processes for 24/7 Help Desk, ticketing, and support. Established company interdepartmental Operation Level Agreements (OLA). Improved user technology confidence and competence through ongoing training.
- Achieved government regulatory compliance for Oil and Gas industry by adapting ISO 27000 security standards.
- Collaborated with five other companies to sponsor the first ever ITIL and PMI Foundation courses in Azerbaijan.
- Built, led, trained, and retained a high-performing technology team in a tight labor market.

Early Career

2000 to 2007

Began career teaching history and transitioned to Information Technology. Joined Odlar Yurdu, Ltd., in Baku, Azerbaijan, as Infrastructure Engineer and moved to The Lodging Company in Baku as IT Advisor. Subsequently co-founded Seabak, LLC Technical Services in Baku and moved to Bechtel International, Inc., supporting Baku-Tbilisi-Ceyhan Pipeline Project; then joined BP Exploration (Caspian Sea) Ltd., as IT Expert.

EDUCATION

Azerbaijan State University, BA History, Baku, Azerbaijan	2000
HF422S, ITIL V3 Foundation for IT Service Management	2011
MCT/CTT + Train the Trainers, West Palm Beach, FL, US	2012
1601-PMBS240S – Project Management Fundamentals	2012
Finance for Non-Finance Managers (ADA jointly with PwC)	2013
Introduction, Implementation, Internal Audit, in accordance with International Standard (ISO) / IEC 20000-1:2011 by BSI	2014

CERTIFICATIONS

EXIN ITIL V3 Foundation
MCT – Microsoft Certified Trainer 2012/2013/2014/2015/2016/2017
MCITP Enterprise Administrator on Windows Server 2008
MCITP Enterprise Messaging Administrator on Exchange 2010
MCSE Microsoft Certified Solutions Expert Private Cloud
MCSA Windows Server 2008
MCP In Windows 2003 Server
MCTS Windows 2008 Network Infrastructure
MCTS Windows Server 2008 Applications Infrastructure
MCTS Windows 7
MCTS Microsoft Exchange Server 2010
MCTS Windows Server 2008 R2, Server Virtualization
MCTS Forefront Identity Manager 2010
Microsoft Licensing Overview Assessment – Diploma

TECHNOLOGY SKILLS

Operating Systems: Microsoft Windows Server.
Cloud Technologies: Microsoft Azure, Office 365.
Integrated Services: Active Directory, Group Policy, DNS, DHCP, ADFS, ADCS, RDS, WSUS, Failover Cluster, IIS.
Microsoft System Center: SCDPM, SCOM, SCSM, SCCM, SCVMM, SCORCH.
Identity Management: FIM, MIM, IBM SIM/SAM.
Messaging\Collaboration: Microsoft Exchange, Microsoft SharePoint, FAST.
Database: Microsoft SQL.
Backup: Microsoft System Center Data Protection Manager, Symantec Backup Exec.
Server Hardware: HP and Dell servers.
Storage: DELL EMC, HP.
PBX: Panasonic, Siemens, and Nortel.
Virtualization: Hyper-V, VMware.
Network: Cisco, HP.
ECM: WSS Docs, Microsoft SharePoint.

LANGUAGE SKILLS

Russian – Native
Azeri - Native
English - Fluent
Turkish - moderate